

IRWA Staff Members

Frank Dunmire Executive Director dunmire@ilrwa.org • 217-820-4626

Heather McLeod Membership Services Assistant ilrwahm@ilrwa.org

Denise Burke Administrative / Program Assistant <u>ilrwadb@ilrwa.org</u>

Wayne Nelson Training Specialist / Field Staff Coordinator

<u>ilrwawn@ilrwa.org</u> • 217-820-1561

Gale Moore *Circuit Rider* moore@ilrwa.org • 217-820-4754

Pat Gammill Circuit Rider gam@ilrwa.org • 217-820-1564

John Bell *Circuit Rider* <u>ilrwajb@ilrwa.org</u> • 217-820-1568

Dick Rohr *Wastewater Technician* <u>ilrwadr@ilrwa.org</u> • 217-820-1567

Gary Chase Wastewater Technician chase@ilrwa.org • 217-820-1560

Bill Dowell *Wastewater Technician* dowell@ilrwa.org • 217-820-1562

Chuck Woodworth *Ground Water Specialist* ilrwacw@ilrwa.org • 217-820-1569

Mark Mitchell USDA Source Water Specialist mitchell@ilrwa.org • 217-820-1565

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Waterways is the official publication of the Illinois Rural Water Association, P.O. Box 6049, Taylorville, Illinois 62568, and is published quarterly for distribution to members as well as other industry associations and friends. Articles and photographs are encouraged. Advertising and submissions should be mailed to the above address or e-mail us at ilrwa.org.

TABLE OF CONTENTS

Roller Coaster by Frank Dunmire
The Use of Variable Speed Drives in Water Distribution Systems by Greg Bates5
January 2008 by Mark E. Mitchell6
The Town of Cortland Constructs a Sheaffer System [™] for Wastewater Reclamation and Reuse Irregation by Gary Chase
26th Annual Technical Conference
Can You Catch the Title of Best Tasting Water?
Who to Call 20
NLP Coaching Goal Setting for Success at New Year Resolutions by Rintu Basu21
Water: Our Most Precious and Most Under-appreciated Natural Resource by John Mone
VIP Fleet Program
Welcome New Members

IRWA's Mission Statement

"Protecting and preserving the water and wastewater resources of Rural Illinois through education, representation and on-site technical assistance".

ON THE COVER...

Picture of an ice covered tree taken by Heather McLeod just outside of Taylorville, Illinois.

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McLaughlin Group	13	Water Remediation Technology	2
Metropolitan Industries	9	Water Well Solutions	18
		4	

As the year winds down I find myself sitting at the desk in my office at home wondering where did the year go. It seems like only yesterday that we were celebrating the arrival of a new year and looking forward to what it might bring. Without a doubt, 2007 could be defined as a roller coaster year – full of ups and downs.

The year started off with a growing concern over the Congressional appropriations process. After passing a number of continuing resolutions to keep the government operating as it entered the new fiscal year, everyone was curious to see how the new Democratically controlled Congress would clear the backlog

Your Link to Superior Water

of appropriations bills. The answer was not long in coming and it was not a particularly good outcome for rural water associations across the nation. Although the Source Water, Circuit Rider and Wastewater programs were fully funded the same could not be said about the USEPA programs.

As you are all well aware, funds for the Groundwater and Training programs were swallowed up by USEPA. It would have been easy to just throw our hands in the air and give up, but that is not the way rural water's grassroots efforts work. After we asked, our friends in Congress pressured EPA to make funds available for protecting our groundwater

> and training our small system operators and managers. This effort did meet with a measure of success.

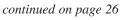


technical assistance is provided to small systems throughout the country. The source water portion went to the National Environmental Service Center out of West Virginia and it is our understanding they will create a source water resource center. Beginning January 1, 2008, the T & TA program will be reinstated in Illinois as well as the rest of rural America.

The appropriations process seemed to be destined for the same dismal fate again this year, but at the last minute all of the remaining funding packages were rolled into one huge omnibus bill and passed out of both houses of Congress. As I write this article, it has been reported that the President will sign the bill. As is usually the case, there is good news and bad news.

The good news is that the funding amount requested for the T & TA program for FY 08 is included. The bad news is that the amount requested for the Groundwater program did not survive the final cut. Just what this means to state associations won't be fully known for at least a couple of months. Hopefully we will be able to convince the powers to be that the program deserves a new lease on life and funding will be made available.

Filters x Media_ Chlorination Equipment Aeration & Stripping Towers EPA did final-Mixers/Flocculators ly capitulate and Water Quality Meniters. sought proposals Membrane Treatment Technology Lime Stakers through a com-Chemical Metering Pumps petitive bid and bad news. Sparo Parts & Replacements process for source water protection and training and technical assistance (T & TA) for small systems. Rural Water was awarded the contract requiring training and



The use of variable speed drives in today's pumping stations gives the operator many advantages. With electrical expenses rising at a high rate, the energy saving factor of a variable speed drive is one major reason to take into consideration. The V.F.D. allows you to run a motor at any speed you desire to achieve your pumping goal and save energy at the same time. V.F.D.'s also allow you to control the ramping speed of the motor to prevent water hammer and they are adaptable to the SCADA system as well to give you the options of input that you may need.

Jersey County Rural Water Company, Inc. currently has seven variable speed drives in our water distribution system. They are used to initiate a slow start-up of the motors to prevent water hammer. The ramping can be programmed to start at the time of your choosing. In many cases, we use V.F.D.'s to control the outlet (discharge) pressure of our pumping stations so that we don't exceed pressures on our mains. We can set this pressure limit through our SCADA system to hold a constant discharge pressure. This is also very helpful if you have a tank down for painting or maintenance to hold the discharge pressure at a constant rate.

The pressure and flow rate can also be controlled into a ground storage tank to hold an adjustable back-pressure to keep your customers happy on the suction side of the tank. This can be achieved with an electric actuator and butterfly valve with the SCADA system. This allows you to open the butterfly valve 30% when the ground tank calls for water and hold a back-pressure of 55 psi. This is adjustable through the SCADA system, which looks at a transducer to determine and hold pressure settings. For instance, if your supplier only allows you to purchase a certain gallon per minute at a precise pressure, a V.F.D. can be crucial in holding these inputs.

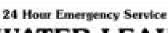


you to run it slower to use less energy, yet still achieve your pumping goals. Variable Speed Drives are considered a green product, which is important in conservation as well as expense management.

With the increasing need for reducing energy costs, a V.F.D. is a valuable asset as you only need 12 horsepower to achieve your gallon per minute rate, but you have a 15 horsepower motor. A V.F.D. allows

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Dave Holmes P.E.

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Where does the time go? I work, day after day, traveling around the great state of Illinois talking to operators about Source Water Protection. It seems like only a month ago that we were looking at January 2007. The years go by in a busy, busy blur. From time to time the topics change, but foremost is always the IEPA and USEPA updates. "What are the new things coming down the pipe?" This is the question I get most often. This tells me that we are doing the right things. Operators everywhere are aware that the only thing that stays the same is change! Soon we will all gather in Effingham for the IRWA 26th Annual Conference. The thing that amazes me is that...I, Mark Mitchell, the "new guy" to IRWA have been around for 13 of them as an IRWA

employee. That means that I have been around for half of the IRWA Annual Technical Conferences! This seems entirely impossible to me! The years have been good and the conferences have continued to get bigger and better. The attendance at our Effingham Conference continues to grow with each passing year, but another thing has come to light as well.

The average age of the attendees tends to creep upward. Last month in the Technical Assistance Bulletin you read an article by Jeff Tumiati, IRWA Director from District 5, which reinforced and showcased the need for new and younger operators. It is not my intention to take anything away from what he wrote in his article, but to simply add to the need in

the industry for young blood. I talked to a licensed Class *A* Water Plant /Class *3* Wastewater Operator today and he told me that he had to grow a beard, because at age 24 no one takes him seriously when they ask to talk to the person in charge! This declares the status of our profession. This young man has been involved with water and wastewater treatment from his earliest years due to the fact that his



father is a licensed water and wastewater operator. For this young man to have to grow a beard to "look older" to prove to others that he is the person "in charge" is unacceptable. The most unacceptable thing to me is that council/board members hire these very able and schooled persons and then are unable or unwilling to let them do the job they hired them to do. Systems pay salaries to the operators they hire and then are unable or unwilling to accept the fact that the person they have hired is able to handle the job they have been hired to do.

I am going to make a vow and I am going to hope that boards/councils of water systems and municipalities will do the same. I am going to accept the fact that even though an operator is much younger than me, if he or she proves that they are capable, I am willing to accept the fact that just because I am older, I am not necessarily smarter! More cynical, yes! Smarter, doubtful!

So let's hope that over the next 13 years at the IRWA Annual Technical Conferences as they continue to get bigger and better the average age of the attendees will get younger instead of older! And that the topic that is most asked for... What is new coming down the pipe from IEPA? May what is new be younger operators and may IRWA still be around to answer those questions for you.





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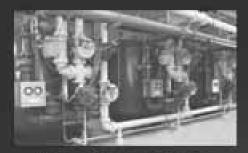
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The Town of Cortland Constructs a Sheaffer System™ for Wastewater Reclamation and Reuse Irrigation

by Gary Chase, Wastewater Technicianr

Cortland, Illinois, is located in Central DeKalb County with a population of 4,826 residents.

In 2003 the Town of Cortland determined that the collection system was at full capacity. At that time Cortland had been pumping their wastewater to the City of DeKalb. Both Cortland and DeKalb were in a growth phase and DeKalb could no longer accept the contribution from Cortland, due to capacity limitations in the sewage collection pipeline, without replacing the existing pipe. This would raise the sewer rates for the residents of Cortland.

Cortland started to search for a system that would be environmentally friendly to the area and cost effective to operate.

The Cortland's Administration and Engineering Firm, Fehr, Graham & Associates, visited different types of wastewater treatment plants, to get an idea of technology that was IEPA acceptable, but would not be an expensive system to operate.

The search committee visited a subdivision in Wasco, Illinois, that was using a "Sheaffer System". The search committee was impressed with the treatment process land the fact that all the water treated would be reused by spray irrigation.

While Sheaffer International had previously designed and received permits for many Sheaffer Systems in Illinois and other States, Cortland was the first municipality to utilize the system for the entire town. Town representatives approached the Illinois Environmental Protection Agency (IEPA)who confirmed Sheaffer's track record within the State of Illinois and indicated that the agency was supportive of this type of system.

The State of Illinois did not reject the idea of Cortland constructing a Sheaffer System, since the existing systems are meeting state ground water standards.

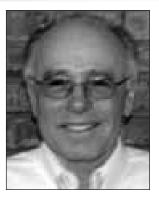
The Town of Cortland decided to retain Sheaffer International, LLC to Design-Build-Operate a Sheaffer SystemTM for wastewater reclamation and reuse irrigation.

Construction started in the spring of 2006 and completed in August of 2007.

The Wastewater Treatment Plant consists of two aerated lagoons that operate in series, two storage lagoons for winter effluent storage, filtration and ultraviolet disinfection.

The first cell holds a volume of 32.4 MG. The second cell holds a volume of 21.6 MG, for a total of 54.0 MG. With a

> design average daily flow of 1.5 MGD, this gives a detention time in both lagoons of 36 days. The 1.5 MGD is the average design flow for the Town's growth. The present average daily flow is 0.30 MGD, which gives a detention time, in both lagoons, of 180 days.



All four lagoon cells operate at a water depth of approximately 23'. All four lagoon cells utilize fine-bubble diffusion at a 20' depth. The three-feet below the diffusers in the cells is the anaerobic zone.

In cells 1 and 2 the aeration pattern is tapered. There is more CFM at the influent end of the lagoon cell and less CFM at the effluent end of the lagoon cell.

One nice feature of the aeration system is changing, or cleaning, the diffusers without raising heavy concrete blocks or hiring a skin-diver. The droppipes can be removed from the surface air-header to replace, or clean, the diffuser.

There are two storage lagoon cells with each one holding 112.5 MG. The design detention time is 150 days, between the two cells at the 1.5 MGD flow rate. The detention time will be much greater until the flow rate meets the design rate of 1.5 MGD.

The aeration in the two storage lagoons is strictly for mixing, since it will be a secondary Effluent to be stored.

When the weather is conducive to irrigate the ground, the water will be pumped out of the storage lagoons, run

through a pressure disk filter, disinfected

continued on page 12

The Town of Cortland Constructs a Sheaffer System[™] for Wastewater Reclamation and Reuse Irrigation

with Ultra-violet Radiation, and then pumped to one of the irrigation sites.

The irrigation sites will be farm ground, Parks and Parkways.

Since there is no discharge to a

stream, there are no NPDES Standards to meet. The IEPA requires quarterly ground water monitoring around the treatment cells and the irrigation areas, and quarterly submittal of other routine operating information from the plant.

The control building houses the three 100 H.P. motors that drive the Roots positive displacement blowers, the pressure disk filter and the ultraviolet radiation unit.

continued from page 10

Presently one 100 H.P. motor is operating. When the system approaches capacity, another blower/motor will be put online.

On October 21, 2007, the Illinois Municipal League awarded Cortland the "Best Innovations Award" for their use of the Sheaffer International Wastewater Reclamation and Reuse System. Sheaffer International is based in Glen Ellyn, IL.

I would like to thank Scott Davis, Vice President of Operations and Nathan Hinch, Operations Manager, from Sheaffer International, LLC, for their assistance in preparing this article.

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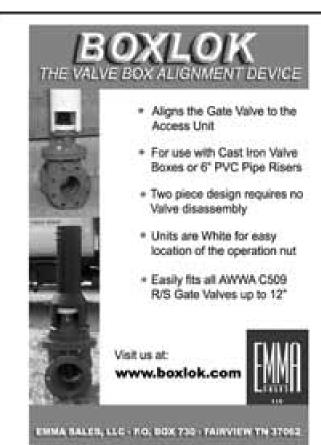
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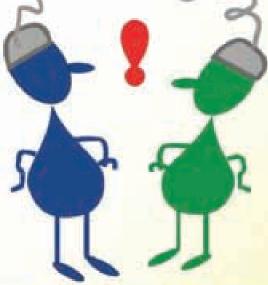


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Registration is required for all conference attendees. Badges are required for all attendees.

Please register each attendee using the registration form which is included in this packet. Include the attendee's full name on the registration form as it should appear on his or her badge.

PRE-REGISTRATION:

To pre-register just complete the registration form and mail with payment to:

IRWA

PO Box 6049 Taylorville, IL 62568

Or on-line at www.ilrwa.org for credit card payments.

Pre-registration must be postmarked by February 8th, 2008

ON-SITE REGISTRATION

All conference attendees must obtain a name badge and conference material at the registration desk. If you do not pre-register, please make sure that you register as soon as possible after you arrive at the Keller Convention Center. Please note that on-site registration is \$25,00 higher than pre-registration.

Registration Hours:

Tuesday, February 19th 8:00 a.m.—4:00 p.m. 8:00 a.m.—4:00 p.m. 8:00 a.m.—4:00 p.m. 8:00 a.m.—9:00 a.m.

Cancellation & Refunds:

Refunds only in the event of death in the family or hospitalization. We must have a <u>written notice of</u> cancellation to issue a refund.

EXHIBIT HALL

Over 80 companies will be bringing their products and services to you at this year's conference. Professionals from all areas of the water and wastewater industry will be on hand to help solve your problems and provide you with the information you need to make those crucial decisions. The exhibit hall is open during the following hours:

Tuesday February 19th 10:30 a.m.—4:00 p.m. Wednesday, February 20th 8:00 a.m.—3:15 p.m.

EXHIBITOR SPONSORED HOSPITALITY NIGHT

Tuesday, February 19th

6:00 p.m.-10:00 p.m.

Please join us in Conference rooms 3 & 4 for food & beverages — provided by the great exhibitors that you see at our conference.

CASINO NIGHT

Wednesday February 20th

6:30 p.m.-10:00 p.m.

The blackjack, roulette, red dog and craps tables are back by popular demand! There will be food, soda, cash bar, prizes, and as always—lots of fun!

SPORTSMAN RAFFLE

Once again our exhibitors will be donating sports related prizes for the raffle. Attendees have the opportunity to purchase raffle tickets for these prizes with the winners announced at the conclusion of Casino night. Last year we were able to finish our new storage garage, purchase new equipment for the staff and send a portion of the proceeds to rural water lobbying efforts in Washington D.C.

SESSIONS AT A GLANCE

WATERUSESSIONS

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HAWARN-Matual And Program—Turony Remort; Clark Hiera Upon Implementation this new program will unite public some mapping and manuscipalities in obtaining what you need in times of diseases.

Direct-Locking-Why, When, and three-Garrett Beers: Henkel Corporation

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Laure about the various ways to first report that is flowing not of power water that it and acretical lines and may be printing you big builds.

Introduction to SCADA---dim Copeland; Electric Controls Co.

Leaver about SCADA, systems from what them within start for in what to the right program, for your system.

EFA Regulatory Coulan.—Many Reed, Mike Crumby, EFPA Currentees plant new regulations as well as some charges to old coresings 2 DBP IDM: intermediate will also be appropriate this sension.

Proper Procedures for Hydraut Installation Andy Joseph 1997

We often now by draw fallow due to improper installation methods. Here how you can get the facts operation from your a to draw by the slafts but allation procedures.

Methomobilitating Avariance Deterrive Bill Absold, Efflighton County Meriff's Office Investigations Division

With this ration wide upidernic gatting bigger every year the Blatthood that you may arose across a lab while make resulting or other distribution system work is growing. Learn about the things to look for to prome present.

Translation Administry Valving - Tom Corolor Je., Fla-Systems

Loans about the types of solving out there and sign on here to around that they do the job for you.

Grandrate JUI - Dr. Drock Wiestashry, Blante State Water Servey (Part 1), Bill Buscher, Amy Zimmer, BPA (Part 1) State of an addition ground-outer for our drocking water. Hear about what you allowed knew affects grounds are from assemble to pushepted formations.

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Learn about Dewastering sludge in the field and what's new with the permitting percentage.

Missey A. Missey Maintenance — John Cruss; J.C., Cruss Company

This will be a very informative sension on blower operations and

BREAKOUT SESSIONS

Turning It Up, Turning It Off, Raising Water Rates, Rules and Regs., Disconnects, Rules and Regs. (Part I), Employment Law Undate Hiring and Firing, Policies and Procedures (Part 2) Big Brother is Watching, Video, Andio and Computer, Monitoring of Employees (Part 3).— Michael Antaline; Law Office of Michael L. Antoline, P.C.

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Haw to Set Up a Welnite-Michael F. Guerriero; CUSI

This session is targeted toward administrative staff and decision makers, will show you how to set up a website to keep your customers informed.

What Can You do with Billing Softwarg? - Frank McKay, LOCIS, Inc.

The bill cycle has many new options in technology from emailing hilly-statements, through the collection process including manual entry, bank lock box, direct debit to a bank account, and the state of Illinois ePay option to collect payments via credit/debit card.

Going Electronic with Your Water Plant Operations Report— Chuck Woodworth, Heather McLeod; IRWA

Let Chuck and Heather show you how easy filling out your IEPA monthly report can be! Learn some basic Microsoft Excel tips, and then apply them to your report.

Onicklionia Overview — Tracie England; McGuire, Yuhas, Huffman & Buckley This overview will take you from setting up Quicklionics, vendors, &

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Water Audits-Pat Gammill, Gale Moore, John Bell: IRWA

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Operational Math-Dick Robe; IRWA

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2008 Annual Technical Conference

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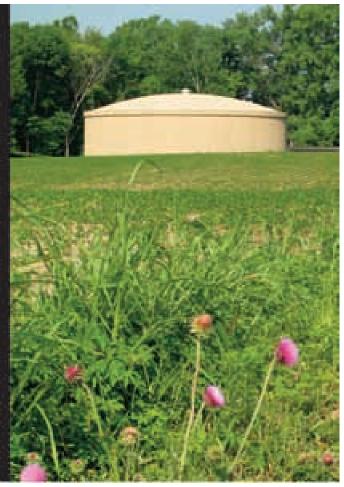
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- ♦1 quart of your system's water.
- ♦Water must be received by 12:00 p.m. on 2/19/2008

To enter either mail this form to: Illinois Rural Water Association, PO Box 6049, Taylorville, IL 62568

Fax the form to: 217-824-8638

OR

Bring the form with your water to the conference.

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Brett Hanson, Regional Manager

(PWS)

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Steve Johnson, Staff

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Dave Cook, Regional Manager (WPC)

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Collinsville Regional Office - 6

2009 Mall Street Collinsville, IL 62234

Gayle Battas, Regional Manager (WPC)

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Marion Regional Office – 7

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Marion, IL 62959

Jon Lam, Staff
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Fax: 618-997-1281

Peoria Regional Office – 3

(water pollution control only)

Jim Kammueller, Manager (DWPC)

Mailing Address:

5415 N. University Avenue

Peoria, IL 61614 Phone: 309-693-5463 Fax: 309-693-5467

Maywood Regional Office - 2

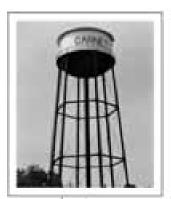
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by Rintu Basu

NLP Coaching Goal Setting for Success at New Year Resolutions

This article is about the many different ways we can trip ourselves up in setting goals, particularly with New Year Resolutions and what you can do to change.

Many people evaluate their lives and set new patterns around the New Year. There are several ways that this can deliberately set you up to fail.

Often this is done because there is an expectation from others that you should set resolutions at this time of year. Also there is often a sense of giving things up or a judgement about not having succeeded the previous year. Typically these type of resolutions have the word 'must' associated with them. Here are a few examples I have collected over the years as an NLP Coach:

I must change jobs I must be able to get into this new dress by February I must do this, give up that...and so on. I'm sure you get the idea.

This approach has a few pitfalls. How committed is the person to their goals if they feel forced in to them? The judgements and the sense of giving things up attaches negative emotions to the goals so they don't seem like fun or excitement. Is it any wonder that so many people fail with New Year Resolutions before the end of January?

NLP Techniques — A Solution

Three elements of NLP Techniques include examining intention behind behaviour, emotional state and belief changes. By taking these three elements we can start looking at our New Year Resolutions differently.

Goal Setting and Intention

By examining what we gain from our goals, who they are actually for and why we want them some interesting things sometimes fall out. The motivation to succeed or not comes from this element.

Emotions — The Secret to Success

Have you ever seen or experienced the situation where the closer you got to success the more anxious you got about it? And then possibly fell at the last hurdle? The problem with being too emotionally attached to your goals might lead to failure. How well would your crops grow if you were constantly digging them up to see how far they had got?

NLP Techniques — Belief Changes

What you believe about yourself and the world around you will determine your success or failure. Any NLP Practitioner Training will show you a whole number of techniques for changing beliefs, letting go of limiting beliefs and installing empowering one. Using these NLP processes you can ensure that the goals you set and the New Year Resolutions that you take on are meaningful and that you will succeed. But the real power for making big sweeping changes to your life comes from NLP Coaching Systems.

NLP Break-through Coaching Process

Many coaches are also NLP Practitioners and they have integrated some powerful tools into their coaching practice. But there are a few very

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Coaching process starts by examining your goals, expectations, unconscious behaviours and repeat patterns of behaviour. Through this we can determine the key limiting beliefs and negative emotions that will let you really achieve anything you want. Then through systematic Interventions you can let go of the past and embrace powerful new ways of being. The whole process usually takes as little as three or four hours. Many people that are serious about their goals and achievements have taken this route to success.

When you think about how you and the people around you set their New Year Resolutions you might be considering doing things differently. A little imagination and creative thought might give you the opportunity to achieve more in the next twelve months than you have in the last twelve years. How much of a result would that be for you?

Rintu has developed the **NLP Scotland** community's **NLP Training**Provider of choice in The NLP Company.

He also maintains an exclusive **NLP coaching** practice in Glasgow and is focused on high quality training and developing new hypnosis and NLP applications.

Article Source:
http://www.ArticleBiz.com



Water: Our Most Precious and Most Under-Appreciated Natural Resource

by John Mone, District Manager, IL, IA Ford Meter Box Co., Inc.

We all use it many times a day... And very rarely do we ever consider what our lives would be like without it. I am speaking, of course, of water. I would like to think that those of us in the water business have more of an awareness than the general public regarding what must happen to effect the treatment and distribution of water in our communities every day. This is especially brought to mind whenever I come across an article discussing water usage and distribution methods dating back to the early 1900s. These articles will invariably invoke fond memories of a childhood spent in a rural area of our country, as well as bringing to light the wonder and blessing of the water system infrastructure of current day. So, on this note, I would like to tell you about some of my memories, and relate them to current day attitudes and practices.

Probably my most vivid memories of 'less than modern' residential water systems were from my preteen and teenage years. My parents owned an old farmhouse in southeastern Illinois. The well house was attached to the home, and the hand-dug, shallow well was rock-lined. On top of the well there was a reciprocating pump belted to an 110v motor along with a 10-gallon pressure tank. Its operation was very apparent anytime

anyone used the water in the house. We were just happy to have 'indoor plumbing'. Many of our neighbors did not and had to run out to the outhouse in the bitter cold of winter when nature called. A variety of other water systems were also found in our rural county. Some neighbors had deep wells with submersible pumps, but some folks had the task of drawing water out of their well with rope and a 2 gallon bucket. Still others without a well would go to Decker Springs, a pristine spring which bubbled from a limestone bluff, and they would fill containers with drinking water and haul them back home!!! I am quite sure that all of these scenarios still exist in our state, country, and world to this day, however, at least in our country, their frequency is diminishing.

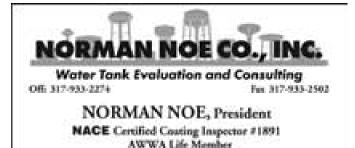
With the expansion of rural water lines throughout our country, many have been relieved of the chore of hauling water or of maintaining wells. The infrastructure of water lines throughout our country is surely one of the impressive 'pieces of the puzzle' that makes our great land so great, and I am reminded of how truly blessed we all are to live in so great a country as the U.S. of A.

Now that I have a family of my own, with children who don't really comprehend the hardships endured by genera-

tions gone by, I have tried to impart a sense of appreciation and conservation in my children. The best way which I have found to accomplish this has been on our family camping trips. We have enjoyed many

of the beautiful campgrounds which the state of Illinois has to offer, from the Mississippi Palisades State Park in NW Illinois to Cave-In-Rock State Park in SE Illinois. Whether ultra-modern or relatively primitive, these campgrounds have offered us an excellent opportunity to study and learn to appreciate the water from our tap, and have encouraged the practice of conservation of one of our most precious natural resources, water.

As I travel through our great state of Illinois, I enter many different sizes of towns and cities. I am always struck by the prominence of the water tower in any given community, and I can't help but wonder if those in that community have much of an appreciation, if any, of the accessibility and quality of the water in each of their homes. The infrastructure that exists in most of our communities is truly worth its weight in gold, but unfortunately, is usually not something that most of us ever consider. Not until, that is, there is a reason to issue a boil water order for a few days. It seems that, at least in my family, this also is an occasion to appreciate what we all take for granted most of the time and an opportunity to realize the importance of investing time and resources into the maintenance and upgrading of our water systems. It is only through this pro-active strategy that these water systems will continue to operate properly and provide our children, our children's children, and us with wholesome, potable water for many years to come. As Benjamin Franklin once said, "Only when the well is dry will we know the worth of water." Let us all keep his words in mind, and enlist the assistance of all citizens to protect and maintain our public water supply so that our wells will never run dry.



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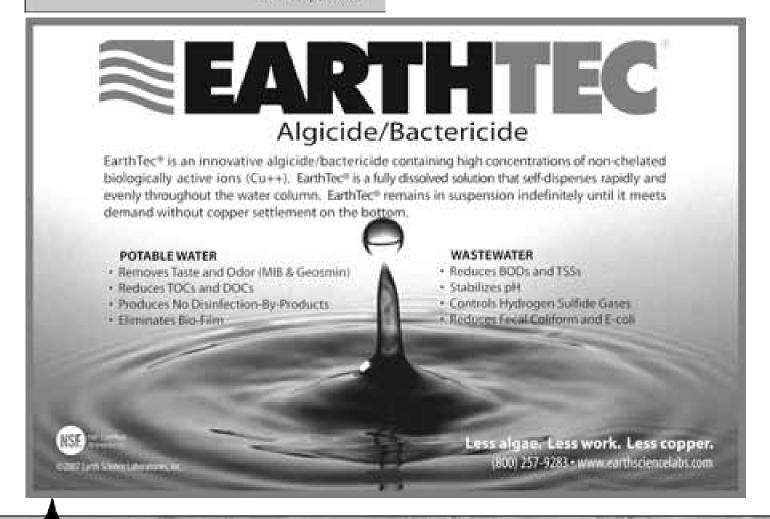
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Not to be left out, things were just as volatile in Springfield this past year. The year started off as any other and there was really no indication of the tumultuous times to come. About midway through the legislative year Democratic powerhouses started bickering (that's putting it mildly) among themselves. This bickering quickly turned to an all out war of words as accusations were tossed about like a hot potato. (To this day the bickering continues – but I digress.) Throughout all of the budget battles other pieces of legislation were being held hostage - including one that would greatly benefit the not-for-profit (NFP) water companies that provide a valuable service to a large portion of rural Illinois.

Negotiating for the "release" of rural water's bill was Jim Reimer of Governmental Consulting Solutions with offices in Springfield. When this bill (SB 1360) was introduced, few people gave it a chance to survive. Through Jim's guidance and hard work, it not only survived, but it passed out of both houses without a single dissenting vote.

Leaving nothing to chance, Jim also visited with the Governor's office to ensure that there was no confusion on what the bill was attempting to do. Starting January 1, 2008, NFP water providers will be exempt from paying most sales taxes. Job well done Jim!

Still climbing upwards, best describes attendance as a record number of participants attended both IRWA conferences this past year. The Northern Conference held in Rockford enjoyed a 25%

increase in atten-

exhibit hall had a

dance and the

waiting list of vendors wanting to display their products. Likewise, the annual conference held in Effingham had a large turnout of water and wastewater operators who enjoyed visiting with vendors in the sold out exhibit hall. IRWA has committed to making next year's conferences better than ever by providing quality training opportunities presented by knowledgeable speakers.

As one year comes to a close and another is poised to begin, I suppose I had best tighten my seatbelt; as the roller coaster is about to depart the gate for another ride. Hope to see you all in Effingham next Month.







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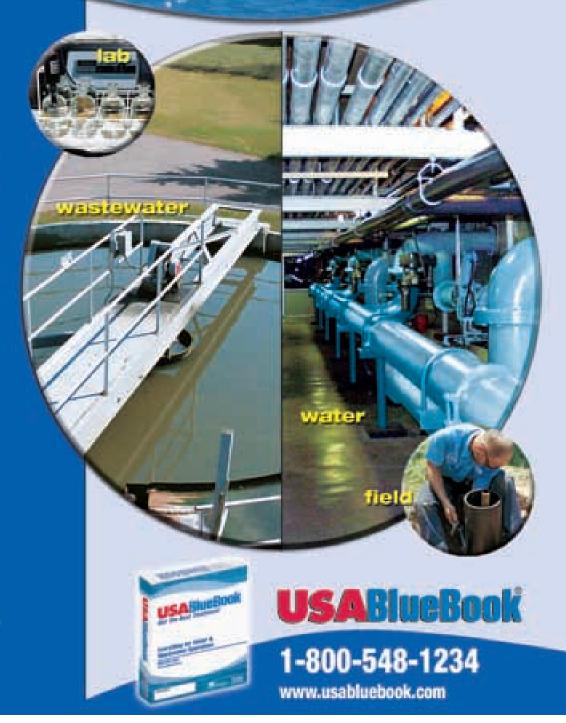
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